

## GETTING STARTED

### 1 Get Started

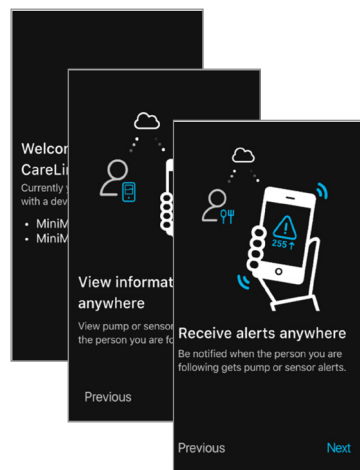
Make sure you are able to use the CareLink™ Connect app:

- MiniMed™ Mobile app (app for patient) is paired with compatible pump and in-use and **Sync to CareLink™** is on.
- Both apps need WiFi/mobile data connection.

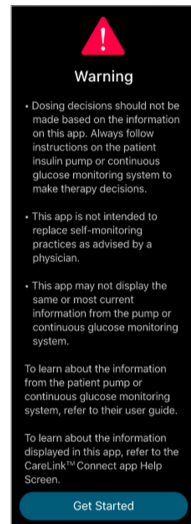


Download and install the CareLink™ Connect app from the Google Play™ store and the Apple App Store®

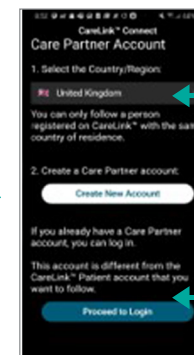
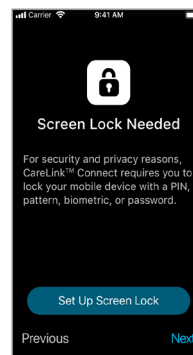
### 2 Begin setup



View information screens about the app.



Read warning to ensure you use the app as intended. Set screen lock if asked.

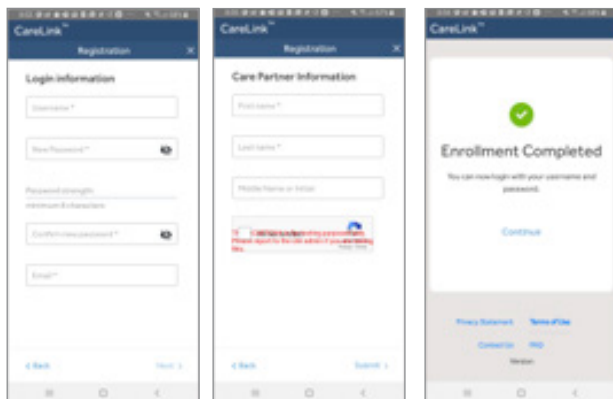


Choose the same country as the patient account you will follow.

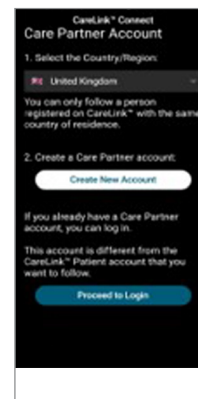
**NOTE:** You don't have to be in the same country to receive pump and CGM data. If you already created a Care Partner account on the CareLink™ website, tap **Proceed to Login**.

**A Care Partner account** is needed. *This is different than the Patient account you will follow.*

### 3 Register for a new Care Partner CareLink™ account

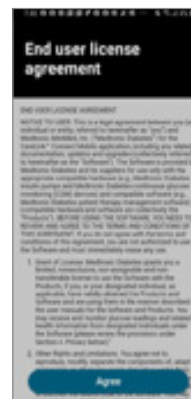


When creating a Care Partner CareLink™ account, read and agree to the terms provided. Enter account and log-in information. Tap **Continue** when complete.

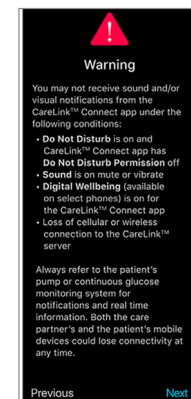


**Proceed to Login** to the account you just created.

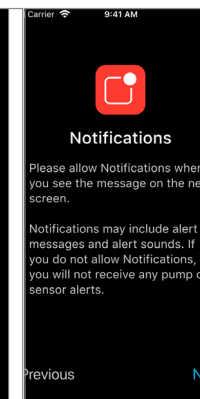
### 4 Complete startup



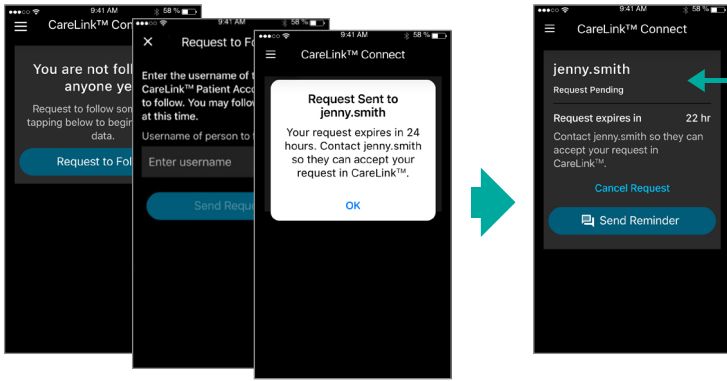
Read and **Agree** to the terms and conditions.



Ensure phone settings are set appropriately.



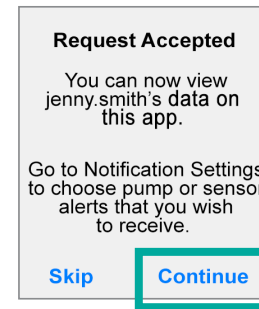
## 5 Request to follow



The request must be accepted within 24 hours. Have the patient use their MiniMed™ Mobile app:

1. Go to the menu, to **Sync to CareLink™** and to **Manage Care Partners**.
2. Accept the request.

Tap **Send Reminder** to send a text or email to the person you requested to follow.



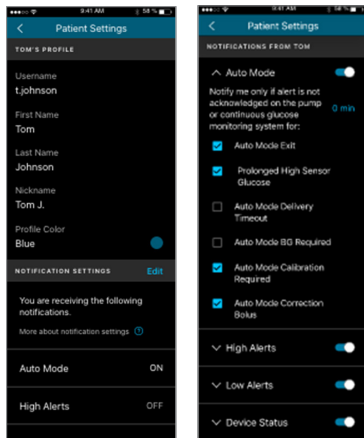
**NOTE:** If Skip is selected, you may not receive all desired notifications until **Notification Settings** setup is completed.

When the **Request to Follow** screen appears, enter the username of the CareLink™ patient account you wish to follow.

The request must be accepted before data can be viewed.

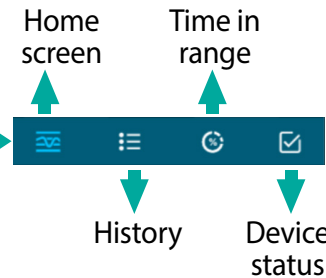
Once the request is accepted, **Continue** to notification setup.

## 6 Setup notifications



To choose notifications:


1. Select **Edit**.
2. Tap each alert category to display the specific alerts you wish to receive.
3. Tap **Save** when done.




Tap on the icons at the bottom of the screen to see more information.

You see data from the device of the person you are following.

### THINGS TO REMEMBER:

- Having **Do Not Disturb** on, or having phone on **Mute** or on **Vibrate** can prevent you from hearing notifications.
- The app currently lets you follow one person. If you wish to follow another person, you will need to create a second Care Partner account.
- If you have questions, tap  and go to **Help**. You will find information on many topics there.

Select  for important information.

**NOTE:** The alerts must also be turned on in the pump in order to receive a notification on the app.

**NOTE:** Both Pump User and Care Partner must be logged into Carelink for Carelink Connect App to receive Data.