#### Medtronic

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## Getting started with the CareLink<sup>™</sup> Connect app

Compatible phone? Check your device at https://www.medtronic-diabetes.com.au/mm780g-supported-devices .

1. Open the app and follow the on-screen instructions. You may be warned that your device is untested but you can still continue.



Log into your CareLink<sup>™</sup> Personal care partner account. Sign up if you do not already have one

**Note:** Your country must be the same as the person you will be following



Read the Warning screen and accept by tapping Next

 Enter the CareLink<sup>™</sup> Personal username of the person you wish to follow\*

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Download on the App Store

ANDROID APP ON

Google play





Once accepted, you will be prompted to set up your notifications You will not receive any notifications\*\* until these are set



Tap **Follow another person** to add up to 5 MiniMed<sup>™</sup> Mobile app users to your account

Each link will require notifications setting up

They must accept your connection request in their CareLink™ Personal account within 24hrs

Tip: For an improved experience, automatic updates to mobile operating systems should be deactivated - if one becomes available, check your local website to see if it is supported before installing

Representative patient profile, Google Play is trademark of Google LLC and App Store is a trademark of Apple Inc.

\*See local website for supported devices - must be using and logged into the MiniMed Mobile app

\*\*Internet connection required for live data and notifications - Phone screens may look different depending on the pump system and mobile phone used.

# Linking to multiple care partners



CareLink<sup>™</sup> Connect app users can follow up to 5 care partners using the MiniMed<sup>™</sup> mobile app. You can switch between live views and receive push notifications from them all, as set by you.







Lenny

# Notifications are colour

**Notifications** 

coordinated: Alarms are red Alerts are yellow Reminders are grey Messages are blue

Each care partner that you are following must have notifications set up individually

#### Important Information:

- Notifications must be set in the Settings menu before any will be received.
- Having your phone on Do Not Disturb, Mute or Vibrate may cause you to miss notifications

### Notification privacy



#### **Repeat notifications:**

- Some notifications can be set to repeat when received at certain times you specify if they have this symbol
- The notification sound can be personalised and will sound for 30 seconds and repeat every 60 seconds until the app is viewed



#### ALWAYS FOLLOW THE DIRECTIONS FOR USE

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